



SENIOR MANAGEMENT COMMITMENT TO IMPARTIALITY

- 1- I will fulfil the TS EN ISO 17025 Laboratory activities of SASTEK A.Ş. independently from all parties involved in the subject,
- 2- As the senior management of SASTEK A.Ş., it will work away from all kinds of commercial, financial and other pressures that may affect the results of the personnel and the Laboratory process,
- 3- All employees will avoid any kind of behaviour that will damage the reputation and prestige of the institutions that want to receive laboratory services and the institutions that have a commercial relationship with SASTEK A.Ş., otherwise I will be responsible,
- 4- Within the scope of laboratory activities, non-objective comments and reviews will not be made, all kinds of behaviours that may negatively affect the institutions will be avoided, will not be biased and intolerant, will be impartial and independent,
- 5- Complaints received in the laboratory system will operate independently of any commercial, financial and other pressures that may influence decisions,
- 6- SASTEK A.Ş. employees and individuals acting on its behalf will not provide consultancy services to organisations that have been or will be provided with Laboratory services,
- 7- SASTEK A.Ş. employees will not engage in any activity that would contradict the independence of Laboratory activities,
- 8- During the laboratory operations of SASTEK A.Ş., it will not be in a relationship with competing organisations regarding the products and tests of the organisations to which laboratory services will be provided or provided,
- 9- In order to protect the confidentiality of information obtained during the activities of SASTEK A.Ş. at all levels of its organisation, including individuals acting on its own behalf, existing accreditation laws, regulations and communiqués will be complied with, and I will ensure that,
- 10- Information regarding the organisation receiving laboratory services from SASTEK A.Ş. will not be disclosed to a third party without the written consent of the relevant organisation,
- 11- In the event that such information is disclosed to third parties according to the relevant laws, regulations and communiqués, the organisation to which the laboratory service is provided will be informed about this information disclosed to third parties as permitted by the relevant laws, regulations and communiqués,
- 12- I will ensure the confidentiality and security of all kinds of information, documents and records belonging to the organisations,
- 13- There will be no geographical restrictions in the provision of laboratory services,
- 14- The financial resources required for the operation of the laboratory system of SASTEK A.Ş. will be continuously protected and maintained, also supported by the personal assets of the company partners,
- 15- SASTEK A.Ş. will not provide Laboratory services to organisations in which the owners of SASTEK A.Ş. are partners or involved in any way,
- 16- SASTEK A.Ş. will not make any privileges to associations, societies and non-governmental organisations of which its owners are members,
- 17- In order to ensure that SASTEK A.Ş. does not have a conflict of interest, I will not provide consultancy services and advice to customers applying for the Laboratory System, and I will not have Laboratory employees provide consultancy services in the same way,
- 18- I will ensure through contracts that all personnel, internal or external, who may affect the Laboratory activities of SASTEK A.Ş., will act in an impartial manner; In addition, I will not allow any commercial, financial or other pressures that may jeopardise impartiality,

I declare and undertake.

Denizhan ÖZER
General Manager